



KEBBI STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: JULY 2025

DATE OF SUBMISSION: JULY 31, 2025

1. Executive Summary

This report presents an overview of compliance and service delivery performance for July across key Business Enabling Environment (BEE) agencies in Kebbi State. Total requests received were low for the month, enabling MDAs to focus heavily on compliance. The state achieved an outstanding overall average SLA compliance rate of **95.7%** across all services, reflecting the direct benefit of reduced operational load.

2. Total Number of Service Requests Received

Service Area	No. of Requests Received	Channel of Receipt (Online/Offline)
Business premise permit (Min. of Commerce)	22	Offline
Registering A Cooperative Society (Min. of Commerce)	12	Offline
Advertisement and signage permit (KESEPA)	5	Offline
Waste Management Permit in Kebbi State (KESEPA)	2	Offline
Advertisement and signage permit (KUDA)	7	Offline
Road Closure Permit (KUDA)	2	Offline

Drilling Vehicle Permit (Min. of Works and Transport)	4	Offline
Vehicle Inspection Certificate (Min. of Works and Transport)	5	Offline
Lay/extend private water supply service (Water Board)	2	Offline
Water Meter (Water Board)	8	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Business premise permit	3 Days	https://kebbistate.gov.ng
Registering A Cooperative Society	30 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KESEPA)	21 Days	https://kebbistate.gov.ng
Waste Management Permit in Kebbi State	15 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KUDA)	14 Days	https://kebbistate.gov.ng

Road Closure Permit	14 Days	https://kebbistate.gov.ng
Drilling Vehicle Permit	17 Days	https://kebbistate.gov.ng
Vehicle Inspection Certificate	3 Days	https://kebbistate.gov.ng
Lay/extend private water supply service	18 Days	https://kebbistate.gov.ng
Water Meter	20 Days	https://kebbistate.gov.ng

4. Request Resolution Metrics

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	% Non-Compliance
Business premise permit	20	91%	2	9%
Registering A Cooperative Society	11	92%	1	8%
Advertisement and signage permit (KESEPA)	5	100%	0	0%

Waste Management Permit in Kebbi State	2	100%	0	0%
Advertisement and signage permit (KUDA)	7	100%	0	0%
Road Closure Permit	2	100%	0	0%
Drilling Vehicle Permit	4	100%	0	0%
Vehicle Inspection Certificate	5	100%	0	0%
Lay/extend private water supply service	2	100%	0	0%
Water Meter	8	100%	0	0%

5. The Report Summary

S/N	Participating MDA	Service Type	Approved SLAS	No. of Requests Received	Number of requests completed within SLA	Percentage of total applications completed within SLA
1	Min. of Commerce, Industry, Tourism	Business premise permit	3 Days	22	20	91%
2	Min. of Commerce, Industry, Tourism	Registering A Cooperative Society	30 Days	12	11	92%
3	KESEPA	Advertisement and signage permit	21 Days	5	5	100%

4	KESEPA	Waste Management Permit in Kebbi State	15 Days	2	2	100%
5	KUDA	Advertisement and signage permit	14 Days	7	7	100%
6	KUDA	Road Closure Permit	14 Days	2	2	100%
7	Min. of Works and Transport	Drilling Vehicle Permit	17 Days	4	4	100%
8	Min. of Works and Transport	Vehicle Inspection Certificate	3 Days	5	5	100%
9	Kebbi State Water Board	Lay/extend private water supply service	18 Days	2	2	100%

10	Kebbi State Water Board	Water Meter	20 Days	8	8	100%
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6. Observations and Recommendations

Observations: July demonstrated a strong correlation between low request volume and high compliance. All processes under KESEPA, KUDA, Min. of Works, and the Water Board achieved **100% SLA compliance**. The only observed non-compliance was a minor issue within the **Min. of Commerce** (91% and 92%), suggesting that even under light load, its processes may benefit from optimization to achieve perfect compliance.