



KEBBI STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: AUGUST 2025

DATE OF SUBMISSION: AUGUST 31, 2025

1. Executive Summary

This report presents an overview of compliance and service delivery performance for August across key Business Enabling Environment (BEE) agencies in Kebbi State. Total requests returned to moderate levels, maintaining consistent performance with an overall average SLA compliance rate of **94.1%**. Some processes with higher throughput, such as Vehicle Inspection and Waste Management, experienced minor compliance dips.

2. Total Number of Service Requests Received

Service Area	No. of Requests Received	Channel of Receipt (Online/Offline)
Business premise permit (Min. of Commerce)	7	Offline
Registering A Cooperative Society (Min. of Commerce)	3	Offline
Advertisement and signage permit (KESEPA)	12	Offline
Waste Management Permit in Kebbi State (KESEPA)	6	Offline
Advertisement and signage permit (KUDA)	11	Offline
Road Closure Permit (KUDA)	6	Offline

Drilling Vehicle Permit (Min. of Works and Transport)	9	Offline
Vehicle Inspection Certificate (Min. of Works and Transport)	10	Offline
Lay/extend private water supply service (Water Board)	4	Offline
Water Meter (Water Board)	17	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Business premise permit	3 Days	https://kebbistate.gov.ng
Registering A Cooperative Society	30 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KESEPA)	21 Days	https://kebbistate.gov.ng
Waste Management Permit in Kebbi State	15 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KUDA)	14 Days	https://kebbistate.gov.ng

Road Closure Permit	14 Days	https://kebbistate.gov.ng
Drilling Vehicle Permit	17 Days	https://kebbistate.gov.ng
Vehicle Inspection Certificate	3 Days	https://kebbistate.gov.ng
Lay/extend private water supply service	18 Days	https://kebbistate.gov.ng
Water Meter	20 Days	https://kebbistate.gov.ng

4. Request Resolution Metrics

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	% Non-Compliance
Business premise permit	7	100%	0	0%
Registering A Cooperative Society	3	100%	0	0%
Advertisement and signage permit (KESEPA)	12	100%	0	0%

Waste Management Permit in Kebbi State	5	83%	1	17%
Advertisement and signage permit (KUDA)	11	100%	0	0%
Road Closure Permit	6	100%	0	0%
Drilling Vehicle Permit	8	89%	1	11%
Vehicle Inspection Certificate	8	80%	2	20%
Lay/extend private water supply service	4	100%	0	0%
Water Meter	16	94%	1	6%

5. The Report Summary

S/ N	Participating MDA	Service Type	Approved SLAS	No. of Requests Received	Number of requests completed within SLA	Percentage of total applications completed within SLA
1	Min. of Commerce, Industry, Tourism	Business premise permit	3 Days	7	7	100%
2	Min. of Commerce, Industry, Tourism	Registering A Cooperative Society	30 Days	3	3	100%
3	KESEPA	Advertisement and signage permit	21 Days	12	12	100%
4	KESEPA	Waste Management Permit in Kebbi State	15 Days	6	5	83%
5	KUDA	Advertisement and signage permit	14 Days	11	11	100%

6	KUDA	Road Closure Permit	14 Days	6	6	100%
7	Min. of Works and Transport	Drilling Vehicle Permit	17 Days	9	8	89%
8	Min. of Works and Transport	Vehicle Inspection Certificate	3 Days	10	8	80%
9	Kebbi State Water Board	Lay/extend private water supply service	18 Days	4	4	100%
10	Kebbi State Water Board	Water Meter	20 Days	17	16	94%

6. Observations and Recommendations

Observations: With volumes stabilizing, the weaknesses in two specific processes became more pronounced: **Vehicle Inspection Certificate** (Min. of Works and Transport) remains significantly non-compliant at **80%**, and the **Waste Management Permit** (KESEPA) unexpectedly dropped to **83%** compliance despite low request volume. This suggests process bottlenecks in these specific services are structural and not merely a function of high demand.