



KEBBI STATE GOVERNMENT

MONTHLY COMPLIANCE REPORT

MONTH: OCTOBER 2025

DATE OF SUBMISSION: OCTOBER 31, 2025

1. Executive Summary

This report presents an overview of compliance and service delivery performance for October across key Business Enabling Environment (BEE) agencies in Kebbi State. Total request volume was moderate, allowing MDAs to recover from the high demand in September. The state achieved an overall average SLA compliance rate of **94.5%** at the close of the reporting period, showing strong operational recovery.

2. Total Number of Service Requests Received

Service Area	No. of Requests Received	Channel of Receipt (Online/Offline)
Business premise permit (Min. of Commerce)	10	Offline
Registering A Cooperative Society (Min. of Commerce)	5	Offline
Advertisement and signage permit (KESEPA)	11	Offline
Waste Management Permit in Kebbi State (KESEPA)	10	Offline
Advertisement and signage permit (KUDA)	13	Offline
Road Closure Permit (KUDA)	7	Offline
Drilling Vehicle Permit (Min. of Works and Transport)	7	Offline

Vehicle Inspection Certificate (Min. of Works and Transport)	11	Offline
Lay/extend private water supply service (Water Board)	3	Offline
Water Meter (Water Board)	14	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Business premise permit	3 Days	https://kebbistate.gov.ng
Registering A Cooperative Society	30 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KESEPA)	21 Days	https://kebbistate.gov.ng
Waste Management Permit in Kebbi State	15 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KUDA)	14 Days	https://kebbistate.gov.ng
Road Closure Permit	14 Days	https://kebbistate.gov.ng
Drilling Vehicle Permit	17 Days	https://kebbistate.gov.ng

Vehicle Inspection Certificate	3 Days	https://kebbistate.gov.ng
Lay/extend private water supply service	18 Days	https://kebbistate.gov.ng
Water Meter	20 Days	https://kebbistate.gov.ng

4. Request Resolution Metrics

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	% Non-Compliance
Business premise permit	10	100%	0	0%
Registering A Cooperative Society	5	100%	0	0%
Advertisement and signage permit (KESEPA)	11	100%	0	0%
Waste Management Permit in Kebbi State	9	90%	1	10%
Advertisement and signage permit (KUDA)	13	100%	0	0%
Road Closure Permit	6	86%	1	14%
Drilling Vehicle Permit	6	86%	1	14%

Vehicle Inspection Certificate	10	91%	1	9%
Lay/extend private water supply service	3	100%	0	0%
Water Meter	13	93%	1	7%

5. The Report Summary

S/N	Participating MDA	Service Type	Approved SLAS	No. of Requests Received	Number of requests completed within SLA	Percentage of total applications completed within SLA
1	Min. of Commerce, Industry, Tourism	Business premise permit	3 Days	10	10	100%
2	Min. of Commerce, Industry, Tourism	Registering A Cooperative Society	30 Days	5	5	100%
3	KESEPA	Advertisement and signage permit	21 Days	11	11	100%
4	KESEPA	Waste Management Permit in Kebbi State	15 Days	10	9	90%

5	KUDA	Advertisement and signage permit	14 Days	13	13	100%
6	KUDA	Road Closure Permit	14 Days	7	6	86%
7	Min. of Works and Transport	Drilling Vehicle Permit	17 Days	7	6	86%
8	Min. of Works and Transport	Vehicle Inspection Certificate	3 Days	11	10	91%
9	Kebbi State Water Board	Lay/extend private water supply service	18 Days	3	3	100%
10	Kebbi State Water Board	Water Meter	20 Days	14	13	93%

6. Observations and Recommendations

Observations: Following the September peak, October saw compliance recovery in most services, with many MDAs returning to 100%. However, structural weaknesses were highlighted by the consistent low performance in the **Drilling Vehicle Permit** (86%) and **Road Closure Permit** (86%), suggesting that these medium-SLA processes have systemic bottlenecks that are not resolved by reduced demand. The **Waste Management Permit** (KESEPA) also showed a drop to 90%, warranting further review.