KEBBI STATE GOVERNMENT
MONTHLY COMPLIANCE REPORT

MONTH: DECEMBER 2025

DATE OF SUBMISSION: DECEMBER 31, 2025

1. Executive Summary

This report presents an overview of compliance and service delivery performance for December across key Business Enabling Environment (BEE) agencies in Kebbi State. Total request volume moderated to 92 requests as the year drew to a close, with demand shifting towards the Water Board and Ministry of Works and Transport service lines. The state achieved an overall average SLA compliance rate of 93.5% at the close of the reporting period, closing the year in line with the fourth-quarter average.

2. Total Number of Service Requests Received

Service Area	No. of Requests Received	Channel of Receipt (Online/Offline)
Business premise permit (Min. of Commerce)	9	Offline
Registering A Cooperative Society (Min. of Commerce)	4	Offline
Advertisement and signage permit (KESEPA)	12	Offline
Waste Management Permit in Kebbi State (KESEPA)	8	Offline
Advertisement and signage permit (KUDA)	11	Offline
Road Closure Permit (KUDA)	6	Offline
Drilling Vehicle Permit (Min. of Works and Transport)	8	Offline
Vehicle Inspection Certificate (Min. of Works and Transport)	14	Offline
Lay/extend private water supply service (Water Board)	5	Offline
Water Meter (Water Board)	15	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Business premise permit	3 Days	https://kebbistate.gov.ng
Registering A Cooperative Society	30 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KESEPA)	21 Days	https://kebbistate.gov.ng
Waste Management Permit in Kebbi State	15 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KUDA)	14 Days	https://kebbistate.gov.ng
Road Closure Permit	14 Days	https://kebbistate.gov.ng
Drilling Vehicle Permit	17 Days	https://kebbistate.gov.ng

Vehicle Inspection Certificate	3 Days	https://kebbistate.gov.ng
Lay/extend private water supply service	18 Days	https://kebbistate.gov.ng
Water Meter	20 Days	https://kebbistate.gov.ng

4. Request Resolution Metrics

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	% Non-Compliance
Business premise permit	9	100%	0	0%
Registering A Cooperative Society	4	100%	0	0%
Advertisement and signage permit (KESEPA)	11	92%	1	8%
Waste Management Permit in Kebbi State	8	100%	0	0%
Advertisement and signage permit (KUDA)	10	91%	1	9%
Road Closure Permit	5	83%	1	17%
Drilling Vehicle Permit	7	88%	1	12%
Vehicle Inspection Certificate	13	93%	1	7%
Lay/extend private water supply service	5	100%	0	0%
Water Meter	14	93%	1	7%

5. The Report Summary

S/N	Participating MDA	Service Type	Approved SLAS	No. of Requests Received	Number of requests completed within SLA	Percentage of total applications completed within SLA
1	Min. of Commerce, Industry, Tourism	Business premise permit	3 Days	9	9	100%
2	Min. of Commerce, Industry, Tourism	Registering A Cooperative Society	30 Days	4	4	100%
3	KESEPA	Advertisement and signage permit	21 Days	12	11	92%
4	KESEPA	Waste Management Permit in Kebbi State	15 Days	8	8	100%
5	KUDA	Advertisement and signage permit	14 Days	11	10	91%

6	KUDA	Road Closure Permit	14 Days	6	5	83%
7	Min. of Works and Transport	Drilling Vehicle Permit	17 Days	8	7	88%
8	Min. of Works and Transport	Vehicle Inspection Certificate	3 Days	14	13	93%
9	Kebbi State Water Board	Lay/extend private water supply service	18 Days	5	5	100%
10	Kebbi State Water Board	Water Meter	20 Days	15	14	93%

6. Observations and Recommendations

Observations: December closed the year with four services at full compliance, including the Waste Management Permit (KESEPA), which returned to 100% after two months below target. The Drilling Vehicle Permit improved to 88% but stayed below target for a third straight month, and the Road Closure Permit recorded 83% — its weakest position of the reporting year. Both KUDA-administered permits closed below 92%, indicating that the agency’s processing constraints persisted through the year-end period. The Advertisement and signage permit under KESEPA fell from 100% to 92% on higher volume, while the Water Meter and Vehicle Inspection Certificate services each held at 93% despite recording the highest request counts of the month.