KEBBI STATE GOVERNMENT
MONTHLY COMPLIANCE REPORT

MONTH: NOVEMBER 2025

DATE OF SUBMISSION: NOVEMBER 30, 2025

1. Executive Summary

This report presents an overview of compliance and service delivery performance for November across key Business Enabling Environment (BEE) agencies in Kebbi State. Total request volume rose modestly on the October position, with 97 requests received across the ten tracked service areas. The state achieved an overall average SLA compliance rate of 93.8% at the close of the reporting period, holding the operational gains recorded in October.

2. Total Number of Service Requests Received

Service Area	No. of Requests Received	Channel of Receipt (Online/Offline)
Business premise permit (Min. of Commerce)	12	Offline
Registering A Cooperative Society (Min. of Commerce)	6	Offline
Advertisement and signage permit (KESEPA)	9	Offline
Waste Management Permit in Kebbi State (KESEPA)	12	Offline
Advertisement and signage permit (KUDA)	15	Offline
Road Closure Permit (KUDA)	8	Offline
Drilling Vehicle Permit (Min. of Works and Transport)	6	Offline
Vehicle Inspection Certificate (Min. of Works and Transport)	13	Offline
Lay/extend private water supply service (Water Board)	4	Offline
Water Meter (Water Board)	12	Offline

3. Service Delivery Timeframes

Service Type	Official SLA	Source Document
Business premise permit	3 Days	https://kebbistate.gov.ng
Registering A Cooperative Society	30 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KESEPA)	21 Days	https://kebbistate.gov.ng
Waste Management Permit in Kebbi State	15 Days	https://kebbistate.gov.ng
Advertisement and signage permit (KUDA)	14 Days	https://kebbistate.gov.ng
Road Closure Permit	14 Days	https://kebbistate.gov.ng
Drilling Vehicle Permit	17 Days	https://kebbistate.gov.ng

Vehicle Inspection Certificate	3 Days	https://kebbistate.gov.ng
Lay/extend private water supply service	18 Days	https://kebbistate.gov.ng
Water Meter	20 Days	https://kebbistate.gov.ng

4. Request Resolution Metrics

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	% Non-Compliance
Business premise permit	12	100%	0	0%
Registering A Cooperative Society	6	100%	0	0%
Advertisement and signage permit (KESEPA)	9	100%	0	0%
Waste Management Permit in Kebbi State	11	92%	1	8%
Advertisement and signage permit (KUDA)	14	93%	1	7%
Road Closure Permit	7	88%	1	12%
Drilling Vehicle Permit	5	83%	1	17%
Vehicle Inspection Certificate	12	92%	1	8%
Lay/extend private water supply service	4	100%	0	0%
Water Meter	11	92%	1	8%

5. The Report Summary

S/N	Participating MDA	Service Type	Approved SLAS	No. of Requests Received	Number of requests completed within SLA	Percentage of total applications completed within SLA
1	Min. of Commerce, Industry, Tourism	Business premise permit	3 Days	12	12	100%
2	Min. of Commerce, Industry, Tourism	Registering A Cooperative Society	30 Days	6	6	100%
3	KESEPA	Advertisement and signage permit	21 Days	9	9	100%
4	KESEPA	Waste Management Permit in Kebbi State	15 Days	12	11	92%
5	KUDA	Advertisement and signage permit	14 Days	15	14	93%

6	KUDA	Road Closure Permit	14 Days	8	7	88%
7	Min. of Works and Transport	Drilling Vehicle Permit	17 Days	6	5	83%
8	Min. of Works and Transport	Vehicle Inspection Certificate	3 Days	13	12	92%
9	Kebbi State Water Board	Lay/extend private water supply service	18 Days	4	4	100%
10	Kebbi State Water Board	Water Meter	20 Days	12	11	92%

6. Observations and Recommendations

Observations: November sustained the recovery recorded in October, with four services closing the month at full compliance. The Drilling Vehicle Permit remained the weakest performer at 83%, its third consecutive month below 90%, and the Road Closure Permit again fell short at 88% — confirming that the bottlenecks in these medium-SLA processes are procedural rather than demand-driven. The Waste Management Permit (KESEPA), Vehicle Inspection Certificate and Water Meter each closed at 92%, with a single request in each falling outside the approved timeframe. The Advertisement and signage permit under KUDA slipped from 100% to 93% against the month’s highest request volume, suggesting capacity strain rather than process failure.